

Privacy Policy - Last updated 22/05/2018

Range Room Limited (“we/us”) are committed to protecting and respecting your privacy.

This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting our website <http://rangeroom.com/> (the “Site”) and/or using any application provided by us you are accepting and consenting to the practices described in this policy.

For the purpose of Data Protection Legislation (defined below), the data controller is Range Room Limited of 3rd Floor, 27 - 33 Bethnal Green Road, London, E1 6LA.

## 1. INFORMATION WE MAY COLLECT FROM YOU

1.1. We may collect and process the following data about you:

### 1.1.1. Information you give us

You may give us information about you by filling in forms on the Site or by corresponding with us by phone, e-mail or otherwise. This includes information you provide when you register to use our Site and/or subscribe to our service and when you report a problem with our Site. The information you give us may include your name, address, e-mail address and phone number, financial and credit card information, and such other personal data as we may reasonably require and expressly request that you provide.

### 1.1.2. Information we collect about you

With regard to each of your visits to our Site we may automatically collect the following information: a) technical information, including the Internet Protocol (IP) address used to connect your computer to the Internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform; and b) information about your visit, including the full Uniform Resource Locators (URL) clickstream to, through and from our site (including date and time); products you viewed or searched for; page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page and any phone number used to call us.

1.1.3. Information we receive from other sources

a) We work closely with third parties (including, for example, business partners, sub-contractors in technical, payment and delivery services, advertising networks, analytics providers, search information providers) and may receive information about you from them.

2. COOKIES

Our Site uses cookies to distinguish you from other users of our Site. This helps us to provide you with a good experience when you browse our Site and also allows us to improve our Site.

3. USES MADE OF THE INFORMATION

3.1. We use information held about you in the following ways:

3.1.1. Information you give us

We will use this information:

- a) to carry out our obligations arising from any contracts entered into between you and us and to provide you with the information, products and services that you request from us;
- b) to provide you with information about other goods and services we offer that are similar to those that you have already purchased or enquired about;
- c) to provide you, or permit selected third parties to provide you, with information about goods or services we feel may interest you;
- d) to notify you about changes to our service; and
- e) to ensure that content from our Site is presented in the most effective manner for you and for your computer.

3.1.2. Information we collect about you

We will use this information:

- a) to administer our Site and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
- b) to improve our Site to ensure that content is presented in the most effective manner for you and for your computer;
- c) to allow you to participate in interactive features of our service, when

you choose to do so;  
d) as part of our efforts to keep our Site safe and secure;  
e) to measure or understand the effectiveness of advertising we serve to you and others, and to deliver relevant advertising to you; and  
f) to make suggestions and recommendations to you and other users of our Site about goods or services that may interest you or them.

### 3.1.3. Information we receive from other sources

We may combine this information with information you give to us and information we collect about you. We may use this information and the combined information for the purposes set out above (depending on the types of information we receive).

## 4. DISCLOSURE OF YOUR INFORMATION

- 4.1. We may share your personal information with any company that becomes a member of our group, which means any subsidiary, any ultimate holding company and subsidiaries thereof (as each of these are defined in the Companies Act 2006 (UK)).
- 4.2. We may share your information with selected third parties including:
  - 4.2.1. business partners, suppliers and sub-contractors for the performance of any contract we enter into with them or you;
  - 4.2.2. advertisers and advertising networks that require the data to select and serve relevant adverts to you and others; and/or
  - 4.2.3. analytics and search engine providers that assist us in the improvement and optimisation of our Site.
- 4.3. We may disclose your personal information to third parties:
  - 4.3.1. in the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets;
  - 4.3.2. if Range Room Limited or substantially all of its assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets; and/or

- 4.3.3. if we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms of use and other agreements; or to protect the rights, property, or safety of Range Room Limited, our customers, or others.

## 5. WHERE WE STORE YOUR PERSONAL DATA

- 5.1. The data that we collect from you may be transferred to, and stored at, a destination outside the European Economic Area (“EEA”). It may also be processed by staff operating outside the EEA who work for us or for one of our suppliers. Such staff maybe engaged in, among other things, the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.
- 5.2. Where we have given you (or where you have chosen) a password which enables you to access certain parts of our Site, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.
- 5.3. Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our Site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

## 6. YOUR RIGHTS

- 6.1. You have the right to ask us not to process your personal data for marketing purposes. We will usually inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by checking certain boxes on the forms we use to collect your data. You can also exercise the right at any time by contacting us via email to [support@rangeroom.com](mailto:support@rangeroom.com).
- 6.2. You have the right to ask for a copy of your personal data that is held in relation to your use of the Site. Section 7 details the steps necessary to access this information.
- 6.3. You have the right to ask us to erase any personal data that is held on the Site. Section 7 details the steps necessary to erase your information.

6.4. Our Site may, from time to time, contain links to and from the Sites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

## 7. ACCESS TO INFORMATION

7.1. In this Privacy Policy, “Data Protection Legislation” means all legislation applicable to the protection of personal data within the United Kingdom, including the General Data Protection Regulation 2018, or such other legislation that amends, supersedes or replaces it from time to time, whether or not such legislation is in force at the date of this Privacy Policy.

7.2. To request to access, correct, or erase your personal data, email [support@rangeroom.com](mailto:support@rangeroom.com) with the subject ‘Subject Access Request’, or write to us at Range Room Limited., Attn: Privacy Team, 3rd Floor, 27 - 33 Bethnal Green Road, London, E1 6LA. Please allow up to 30 days for a response. For your protection, we may require that the request be sent through the email address associated with your account, and we may need to verify your identity before implementing your request. Please note that we retain certain data where we have a lawful basis to do so, including for mandatory record-keeping.

7.3. Subject Access Requests are not subject to a processing fee, except where such a request is non-standard and can be considered manifestly unfounded or excessive, particularly if it is repetitive as defined by the Information Commissioner's Office.

## 8. CHANGES TO OUR PRIVACY POLICY

Any changes we may make to this policy in the future will be posted on this page and, where appropriate, notified to you by email. Please check back frequently to see any updates or changes to this policy.